

Emergency Operations Considerations Healthcare and Public Health Organizations

Decision-making should follow the incident management priorities of:

1st - LIFE SAFETY, 2nd - Incident Stabilization, 3rd - Property Protection and Environmental Preservation

Mass Casualty	Utility Failure	CBRN Contamination	Natural Disaster	Cyber
Examples: transportation accident, shooting, bombing, fire, infectious disease	Examples: electric, water, gas, steam, medical gas, telecommunications, loss of internet	Examples: chemical, biological, radiological, nuclear	Examples: hurricane, tornado, blizzard, flood, thunderstorm, earthquake, fire	Examples: ransomware, cyber attack, system failure, virus
Staff have and effectively use required PPE	Determine how or if critical operations are affected	Staff have and effectively use required PPE; staff health monitoring protocols are initiated	Planning, mitigation, response, and recovery operations are in place; establish communications with response partners	Determine which capabilities are impacted and the effect on critical services
Establish communications with response partners	Establish communications with response partners	Set up DECON facilities and prepare for influx of contaminated patients	Assure adequate staffing and equipment for projected duration of emergency	Establish communications with response partners
Patient tracking protocols are implemented	Implement mitigation operations and monitor effectiveness	Establish communications with response partners	Assure at least three days of critical supplies (food, fuel, water, and pharmaceuticals/medical) are on site	Implement down time procedures and assure all services are functioning effectively; provide support resources as needed
Triage, treatment, and patient placement operations are in place and effective	Plan for extended operations and determine effect on patient care	Implement proper DECON protocols and assess for effectiveness; monitor for staff fatigue	Assure plans are in place and ready for continuing, curtailing, or ceasing operations, as well as for evacuation	Begin system restoration and back-up system integration; recover lost data and integrate into available systems
The ICS Logistics Section and Resource Unit are connected to the ICS Operations Section and are able to effectively track and re-supply needed resources	Request, deploy, and evaluate effectiveness of mitigation resources; confirm all department functions are safe and effective	Manage the DECON process; assure resupply of PPE and other needed equipment/resources	Address staff and patient family needs; link to regional family unification systems and shelters; share information with response partners	Migrate down time data into medical records, billing, insurance and other electronic systems to facilitate COOP and business recovery
Account for all transportation and medical equipment/supplies; return equipment, resupply stores, and make ready for next emergency	Account for all loaned resources, make ready for next emergency, and return to host agency	Contain chemical runoff and empty containment tanks; restore DECON equipment to ready state and replenish PPE	Remove debris and begin repairs; initiate insurance and FEMA claims	Replace any physically damaged system components; upgrade and initiate new firewalls, encryption, and other protective programs

Plan for multiple operational periods if the emergency operation and recovery will take more than 12 hours

Manage the Planning Process (Planning "P") – Develop Incident Action Plans – Plan for Demobilization

 NJ Health New Jersey Department of Health NJDOH Reportable Events Use Hippocrates or call hotline 800-792-9770	North East MCC EMSMCC@uhnj.org 973-972-3480 business hours 973-972-6366 off hours	North West MCC nwregionmcc@atlanticealth.org 973-540-5961 business hours 201-787-5683 off hours	Central East MCC rwjmcc@njlincs.net 732-253-3737 business hours 732-937-8899 off hours	Central West MCC rwjmcc@njlincs.net 908-927-8900 business hours 732-937-8899 off hours	South MCC MCC-South@cooperhealth.edu 856-968-7900 business hours 856-968-7900 off hours
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